



1332 EAST BORCHARD AVENUE
SANTA ANA, CA 92705
Tel: (714) 545-0940 FAX: (714) 591-0607
www.manufacturesolutions.com

RE: Business Forum Retreat Facilitation

I am a member of a forum made up of nine small business owners in Orange County, California; we typically go on a retreat once a year in order to work on personal betterment, business growth and overall forum alignment and health. We have employed Scott Delong as our facilitator on two of these occasions recently and he has done a wonderful job for us.

Keeping nine people, who are used to being in charge, focused, productive and on point is no easy task but Scott has been able to do it and do it well. He has come to our sessions fully prepared in order that we get to work right away and get the most value out of the time spent together. Scott was especially masterful in making sure we had a good mix of activities and exercises so that participants did not burn out...mentally or emotionally.

A big part of Scott's prep work in order to make sure we got the most out of his facilitation was to make sure he fully understood our forum, who we were and what we wanted out of the retreat, both as a group and individually. His pre-work and due diligence were a huge part of the success of our retreats.

As a leader/facilitator Scott is firm but fair and disciplined yet able to improvise and allow a group or individual to get off his path and to create their own breakthroughs. He is extremely passionate in what he is doing and truly driven by a desire to help people find and create their best self.

Sincerely,



Michael Dieveney
Member of EO Orange County