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I have known Scott for some 20 years now and have worked with him in a variety of settings, as a competitor, as a potential customer and now I sit on the board of directors for his company Wavetech Industries. I approached him and asked if he would consider facilitating a retreat for my EO Forum several years ago. He agreed and did a wonderful job with our group. This was the first time we hired an outsider to facilitate the group and we were all glad we did. The approach he took with us was exactly what we need to dive deep into the issues we were facing. Our group bonded more in those three days than we had in the previous two years. It was a great experience, so great that in fact we have asked Scott back for 4 years in a row now, and each year he finds a way to get just a bit more out of us.

The reason I asked Scott in the first place, is because of the way he runs his board meetings, not just the meeting itself, but the preparation he puts in before. I sit on several boards, and Scott's are by far the best prepared, and smoothest run meetings I have seen. His approach to our retreats has been just as thorough. He interviews our current and incoming moderator to get a feel of where we are, and where we want to go, then actually has all of the members do a survey followed up with an exercise prior to coming on site to the retreat. This gives him the insight on what our issues really are, and he develops the agenda around those issues. I can't tell you just how much that helps the flow of the sessions when we are on the retreat.

I want to add one last piece here, and that is that on our first retreat, we actually used Scott's home in Big Bear, which is now his retreat center. This place is amazing. The house itself is beautiful, the bedrooms each have private bathrooms and the beds are so comfortable. What impressed me most though is the meeting space, I have never before seen a home that has the open conference room type setting built in, and it was perfect. The house has plenty of space for everybody to enjoy each other's company and get away from each other when needed. The setting in the mountains of Big Bear was beautiful too. I highly recommend any group using this space for their retreat.

Chad Webster Coasters EO San Antonio