

Are your managers struggling to get the most out of their direct reports?

LEAD  GOALS

11-WEEK COURSE

LEADERSHIP FOR THE FRONT-LINE MANAGER

It is not uncommon for a manager to struggle in their position, no matter how much potential they possess, or time in the position they have. Investing in your people through leadership training not only benefits the company, but also the individual. This course promotes professional growth for key members of your team so they can strengthen their weaker skills, employ new techniques, enabling them to reach their career goals, all while driving your company forward in achieving its goals.

✔ INCLUDED FOR YOU:

- Small groups of 6-10
- 11 weeks 80 minute sessions
- Take home workbook, filled with theory, practices and exercises
- Peer-to-peer discussion; professional guidance

⚠ FOR YOU TO DISCOVER:

- **Management skills are vastly different** than those of an individual contributor
- Moving from peer to manager is difficult for both the new manager and the former peer
- Setting and managing expectations of staff is tougher than a new manager recognizes
- Hiring, on-boarding, training, managing and firing can be a nightmare

🎯 ASKED OF YOU:

- **Understanding the differences** in relationships and managing those for success
- Develop the communication skills to turn a **group into a team**
- Develop the skills to manage people, processes and objectives GSA (Get Stuff Done)

⚙ OPPORTUNITY FOR YOU:

- Understanding the role of Supervisor or Manager
- **Setting and meeting expectations** of staff and superiors
- Creating empowerment opportunities and holding people accountable
- Understanding talent management functions: **hiring, training, reviews, firing**

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“Good managers have a bias for action.”

— Tom Peters